

**PERFORMANCE AGREEMENT**

**MADE AND ENTERED INTO BY AND BETWEEN**

**THE MUNICIPALITY OF EMALAHLENI**

**AS REPRESENTED BY THE MUNICIPAL MANAGER**

**DR SITEMBELE WISEMAN VATALA**

**(herein after referred to as Employer)**

**AND**

**DIRECTOR: INFRASTRUCTURE DEVELOPMENT AND HUMAN SETTLEMENTS**

**MR DABULA NJILO**

**(herein after referred to as Employee)**

**FOR THE FINANCIAL YEAR:**

**01 JULY 2018 – 30 JUNE 2019**

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## **1. INTRODUCTION**

- 1.1** The Employer has entered into a contract of employment with the Employee in terms of Section 57(1)(a) of the Local Government Municipal Systems Act, 32 of 2000 (The Systems Act) as amended. The Employer and Employee are hereinafter referred as "the Parties".
- 1.2** Section 57(1)(b) of the Systems Act, read with the contract of employment concluded between the parties, requires the Parties to conclude an annual performance agreement. The parties hereby agree to have this contract developed in terms of the Local Government Performance Regulations for Municipal Managers and Managers directly accountable to the Municipal Managers;
- 1.3** The Parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will promote Local Government goals.
- 1.4** The parties wish to ensure there is compliance with Section 57(4)(b) and 57(5) of the Systems Act;
- 1.5** This performance agreement is between Director: Infrastructure Development and Human Settlements and Municipal Manager. The performance agreement is for the 2018/2019 financial year only. The expected performance reflected in this agreement is based on the Integrated Development Plan for 2018/2019 and the 2018/2019 Service Delivery and Budget Implementation Plan and annual budget which have been adopted as the working documents of Emalahleni Municipality and therefore, shall be the basis of the performance assessment;
- 1.6** In this Agreement the following terms will have the meaning ascribed thereto:
  - 1.6.1** this "Agreement" – means the performance agreement between the Employer and the Employee and the Annexures thereto;
  - 1.6.2** the "Employer" means Emalahleni Local Municipality;
  - 1.6.3** the "Employee" means the Municipal Manager appointed in terms of Section 82 of the Municipal Structures Act;
  - 1.6.4** the "Parties" mean the Employer and Employee

## **2. PURPOSE OF THIS AGREEMENT**

- 2.1** To specify objectives and targets established for the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance targets and accountabilities;
- 2.2** To specify accountabilities set out in the Performance Plan (Annexure A)
- 2.3** To monitor and measure performance against set targeted outputs and outcomes;
- 2.4** To establish a transparent and accountable working relationship;
- 2.5** To appropriately reward the Employee in accordance with Section 11 of this Agreement;
- 2.6** To give effect to the Employer's commitment to a performance orientated relationship with the Employee in attaining improved service delivery

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### **3. COMMENCEMENT AND DURATION**

- 3.1** This Agreement will commence on 01 July 2018 and will remain in force until 30 June 2019 where after a new Performance Agreement shall be concluded between the Parties for the new financial year or any portion thereof;
- 3.2** The Parties will conclude a new Performance Agreement that replaces this Agreement at least once a year by not later than 31<sup>st</sup> July of the succeeding financial year;
- 3.3** This Agreement will terminate on the termination of the Employee's contract of employment for any reason; and
- 3.4** The content of this Agreement may be revised at any time during the abovementioned period to determine the current applicability of the matters previously agreed upon.

### **4. PERFORMANCE OBJECTIVES**

- 4.1** The Performance Plan sets out:

- 4.1.1** the performance objectives and targets that must be met by the Employee;
- 4.1.2** the time frames within which those performance objectives and targets must be met;
- 4.1.3** the core competency requirements (Annexure B) as the management skills regarded as critical to the position held by the Employee;
- 4.2** The performance objectives and targets reflected and targets in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan and the Budget of the Employer and shall include:
  - 4.2.1** key objectives that describe the main tasks that need to be done;
  - 4.2.2** key performance indicators that provide details of the evidence that must be provided to show that a key objective has been achieved;
  - 4.2.3** target dates that describe the timeframe in which the targets must be achieved; and
  - 4.2.4** weightings showing the relative importance of the key objectives to each other.
- 4.3** The Personal Development Plan (Annexure C) sets out the Employee's personal development requirements in line with the objectives and targets of the Employer; and
- 4.4** The Employee's performance will, in addition, be measured in terms of the contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

### **5. PERFORMANCE MANAGEMENT SYSTEM**

- 5.1** The Employee agrees to participate in the performance management system that the Employer adopted for the Employees of the Employer;
- 5.2** The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the employees and service providers to perform to the standards required;

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- 5.3 The Employer will consult the Employee about the specific performance standards and targets that will be included in the performance management system applicable to the Employee;
- 5.4 The Employee undertakes to actively focus on the promotion and implementation of the Key Performance Areas (including special projects relevant to the Employee's responsibilities) within the Local Government framework;
- 5.5 The criteria upon which the performance of the Employee shall be assessed shall consist of the two (2) components, Operational Performance and Core Competency Requirements (CCRs), both of which shall be contained in the Performance Agreement;
- 5.6 The Employee's assessment will be based on his performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan, which are linked to the KPs and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and the Employee:

KPA No	KEY PERFORMANCE AREAS	Weight
1	Basic Service Delivery and Infrastructure	60%
2	Local Economic Development	05%
3.	Municipal Transformation and Institutional Development	15%
4	Good Governance and Public Participation	10%
5	Municipal Financial Viability and Management	10&
TOTAL		100%

- 5.7 The CCRs will make up the other 20% of the Employee's assessment score. CCRs that are deemed to be most critical for the Employee's specific job are reflected in the list below as agreed to between the Employer and Employee:

CCR No	CORE COMPETENCY REQUIREMENTS	
1	Financial Management (compulsory)	15
2	Programme and Project Management	10
3	Change Management	10
4	Client Orientation and Customer Focus (compulsory)	10
5	Strategic capability and leadership	5
6	Problem solving and analysis	5
7	People and Diversity management	10
8	Client Orientation and Customer Focus	10
9	Communication	10
10	Accountability and Ethical conduct	5
11	Service Delivery Innovation	10
TOTAL		100%

## 6. PERFORMANCE ASSESSMENT

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- 6.2 Despite the establishment of agreed intervals for evaluation, the Employer may, in addition, review the Employee's performance at any stage while the contract of employment remains in force;
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set timeframes;
- 6.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan (IDP) as described in 6.6 – 6.12 below:
- 6.5 The Employee will submit quarterly performance reports (SDBIP) and a comprehensive annual performance report at least one week prior to the performance assessment meetings to the Evaluation Panel Chairperson for distribution to the panel members for preparation purposes;
- 6.6 Assessment of the achievement of results as outlined in the performance plan:

- 6.6.1 each KPI or group of KPIs shall be assessed according to the extent to which the specified standards or performance targets have been met and with due regard to ad-hoc tasks that had to be performed under the KPI;
- 6.6.2 A rating on the five-point scale shall be provided for each KPI or group of KPIs which will then be multiplied by the weighting to calculate the final score;
- 6.6.3 The Employee will submit her self-evaluation to the Employer prior to the formal assessment;
- 6.6.4 In the instance where the Employee could not perform due to reasons outside the control of the Employer and Employee, the KPI will not be considered during the evaluation. The Employee should provide sufficient evidence in such instances; and
- 6.6.5 An overall score will be calculated based on the total of the individual scores calculated above.

- 6.7 Assessment of the CCRs

- 6.7.1 Each CCR shall be assessed according to the extent to which the specified standards for the required proficiency level have been met;
- 6.7.2 A rating on the five-point scale shall be provided for each CCR which will then be multiplied by the weighting to calculate the final score;
- 6.7.3 Each CCR will be assessed in terms of the definitions provided (Annexure B) on a 360 degree basis during the mid-year and year-end reviews and will inform the final score awarded by the Evaluation Committee. 360 degree means that the Employee's peers and managers reporting to her will assess her CCRs; and
- 6.7.4 An overall score will be calculated based on the total of the individual scores calculated above;

- 6.8 Overall Rating

- 6.8.1 An overall rating is calculated by adding the overall scores as calculated in 6.6.5 and 6.7.4 above; and
- 6.8.2 Such overall rating represents the outcome of the performance appraisal

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- 6.9** The assessment of the performance of the Employee will be based on the following rating scale for KPIs and CCRs.

Level	Terminology	Description
5	Outstanding performance	Performance far exceeds the standard expected of an Employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year
4	Performance significantly above expectation	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The Employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management effort to encourage improvement

- 6.10** For purposes of evaluating the performance of the Employee for the mid-year and year-end reviews, an Evaluation Panel constituted of the following persons will be established:

- 6.10.1** Municipal Manager of Emalahleni Municipality
- 6.10.2** Municipal Manager from another municipality
- 6.10.3** Audit Committee member (Chairperson)
- 6.10.4** Member of the Executive Committee

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- 6.11** The assessment panel will evaluate the performance of the Employee as at the end of the second (2nd) and fourth(4th) quarters; and
- 6.12** The Municipal Manager will give performance feedback to the Employee within five (5) working days after each quarterly and annual assessment meetings

## 7. SCHEDULE FOR PERFORMANCE REVIEWS

- 7.1** The performance of the Employee in relation to his performance agreement shall be reviewed on the following dates with the understanding that the reviews in the first and third quarters be verbal and performance must be satisfactory with Portfolio of Evidence:

QUARTER	REVIEW PERIOD	REVIEW TO BE COMPLETED BY
1	July – September: Qrt 1	October 2018
2	October – December: Qrt 2	January 2019
3	January – March Qrt 3	April 2019
4	April – June Qrt 4 (Year End)	July 2019

- 7.2** Formal assessment will require an employee to submit a report on achievements of each target objective as indicated in the service delivery and budget implementation plan with portfolio of evidence.
- 7.3** The Employer shall keep a record of the mid-year and year-end assessment meetings;
- 7.4** Performance feedback shall be based on the Employer's assessment of the Employee's performance;
- 7.5** The Employer will be entitled to review and make reasonable changes to the provisions of the Performance Plan from time to time for operational reasons. The Employee will be fully consulted before any such change is made; and
- 7.6** The Employer may amend the provisions of the Performance Plan whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case, the Employee will be fully consulted before any changes to this performance agreement to ensure effective implementation of reviewed service delivery and budget implementation plan where changes are made in terms of Section 54.

## 8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure C. Such plan may be implemented and/or amended as the case may be after each assessment. In that case, the Employee will be fully consulted before any such changes or plan is made.

## 9. OBLIGATIONS OF THE EMPLOYER

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**9.1 The Employer shall-**

- 9.1.1** create an enabling environment to facilitate effective performance by the Employee;
- 9.1.2** provide access to skills development and capacity building opportunities;
- 9.1.3** work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- 9.1.4** on the request of the Employee, delegate such powers reasonably required by the Employee to enable her to meet the performance objectives and targets established in terms of this Agreement; and
- 9.1.5** make available to the Employee such resources as the Employee may reasonably require from time to time assisting her to meet the performance objectives and targets established in terms of this Agreement

**10. CONSULTATION**

**10.1** The Employer agrees to consult the Employee timeously where the exercising of its powers will have amongst others-

- 10.1.1** a direct effect on the performance of any of the Employee's functions;
- 10.1.2** Commit the Employee to implement or to give effect to a decision made by the Employer; and
- 10.1.3** A substantial financial effect on the Employer.

**10.2** The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in clause 12.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

**11. REWARD**

**11.1** The evaluation of the Employee's performance will form the basis for indicating outstanding performance or correcting unacceptable performance;

**11.2** The performance bonus will be rated as follows:  
Performance rating:

0% - 45%	poor performance
46% - 55%	average performance
56% - 65%	fair performance
66% - 75%	good performance
76% - 100%	excellent performance

**11.3** The Performance Bonus will be paid as follows:

A score of 130%-149% is awarded a performance bonus ranging from 5%-9% of total remuneration

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A score of 150% and above is awarded a performance bonus ranging from 10% and 14%

## 12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 Where the Employer is, any time during the Employee's employment, not satisfied with the Employee's performance with respect to any matter dealt with in this Agreement, the Employer will give notice to the Employee to attend a meeting;
- 12.2 The Employee will have the opportunity at the meeting to satisfy the Employer of the measures being taken to ensure that his performance becomes satisfactory and any programme, including any dates, for implementing these measures;
- 12.3 Where there is a dispute or difference as to the performance of the Employee under this Agreement, the Parties will confer with a view to resolving the dispute or difference; and
- 12.4 In the case of unacceptable performance, the Employer shall-
  - 12.4.1 provide systematic remedial or developmental support to assist the Employee to improve her performance; and
  - 12.4.2 After appropriate performance counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out her duties

## 13. DISPUTE RESOLUTION

- 13.1 In the event that the Employee is dissatisfied with any decision or action of the Employer in terms of this Agreement, or where a dispute or difference arises as to the extent to which the Employee has achieved the performance objectives and targets established in terms of this Agreement, the Employee may, within seven (7) business days, meet with the Employer with a view to resolving the issue. The Employer will record the outcome of the meeting in writing;
- 13.2 If the Parties cannot resolve the issues within ten (10) business days, an independent arbitrator, acceptable to both parties, shall be appointed to resolve the matter within thirty (30) business days; and
- 13.3 In the event that the mediation process contemplated above fails, the relevant clause of the contract of employment shall apply

## 14. GENERAL

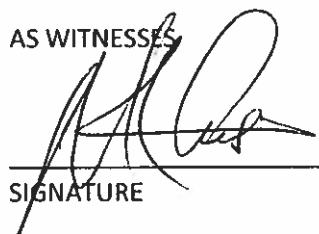
- 14.1 The contents of this agreement and the outcome of any review conducted in terms of the Performance Plan may be made available to the public by the Employer; and
- 14.2 Nothing in this Agreement diminishes the obligations, duties or accountabilities of the Employee in terms of her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

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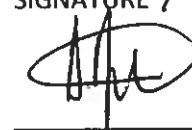
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THUS DONE AND SIGNED AT CACADU ON THE 01<sup>ST</sup> DAY OF JULY 2018

AS WITNESSES

  
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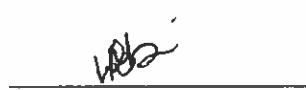
  
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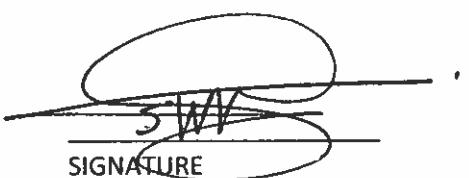
DIRECTOR: INFRASTRUCTURE DEVELOPMENT  
AND HUMAN SETTLEMENT

FOR AND ON BEHALF OF THE EMALAHLENI MUNICIPALITY

THUS SIGNED AT CACADU ON THE 1<sup>ST</sup> DAY OF JULY 2018

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MUNICIPAL MANAGER

## **ANNEXURE A**

### **PERFORMANCE PLAN: 2018/2019**

#### **DIRECTOR: INFRASTRUCTURE DEVELOPMENT AND HUMAN SETTLEMENTS EMALAHLENI MUNICIPALITY**

This Plan defines the Council's expectations of the Director Infrastructure Development and Human Settlements in accordance with the Performance Agreement to which this document is attached. Section 57(5) of the Municipal Systems Act and the Performance Regulations gazetted in Notice No 805 provides that performance objectives and targets must be based on the Key Performance Indicators set out in the municipality's IDP and determined in agreement with the Municipal Manager (as representative of Council)

There are five (5) parts to this plan, which are:

1. A statement about the purpose of the position
2. Functional alignment of the individual performance scorecard to the IDP
3. Scorecard detailing IDP goals (KPIs) and their related performance indicators, weightings and target dates
4. Core Competency Requirements
5. Personal Development Plan

#### **STATEMENT ON PURPOSE OF POSITION**

To perform all the duties and functions of the Director: Infrastructure Development and Human Settlements as required by the relevant legislation or reasonably stipulated by the Municipal Manager, to be accountable for the execution of all the resolutions of the Municipality, the coordination of all the activities of the municipality, to be accountable for the general supervision, control and efficiency of the Directorate of Director Infrastructure Development and Human Settlements and to ensure compliance with all of the key performance areas as set out in the contract of employment between the Council, as represented by the Municipal Manager and the Director: Infrastructure Development and Human Settlements

#### **PERFORMANCE REVIEW PROCEDURE**

A performance review will be held on a quarterly basis with a formal performance review in December/January and in June/July after the end of the financial year with the understanding that review in the first and third quarter may be verbal if performance is satisfactory.

The Municipal Manager may request input from agendas, minutes and "customers" on the Director's performance throughout the review period. This may be done through discussion or by asking "customers" to complete a rating form to submit to the Evaluation Panel for consideration. Customers are people who are able to comment on the Director's performance since they have worked closely with her on some or all aspects of her job.

The Director: Infrastructure Development and Human Settlements should prepare for quarterly performance evaluation by providing a brief description of achievements, including reference to evidence, supporting documentation (documents, reports and/or resolutions with dates of submission) in the relevant column in the KPA scorecard below. Achievement should be reported on cumulatively

The Director: Infrastructure Development and Human Settlements will provide a rating for himself for the final assessment against the agreed objectives in the column provided in the KPA Scorecard.

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1. KEY PERFORMANCE AREA SCORECARD

KPA 1 - BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT= 60 %						
STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR	ANNUAL TARGET	WEIGHT	AUDIT EVIDENCE REQUIRED	REPORT ACHIEVEMENTS – Indicate target met or not met by X (with reference to supporting documentation)	
					QUARTER 1 TARGETS	QUARTER 2 TARGETS
To ensure provision of adequate electricity supply to all Emalahleni communities by June 2019	Number of actions undertaken to reduce electricity losses	1_2_2.10_P15	4 actions undertaken to reduce electricity losses by 30 June 2019	3%	Quarterly Reports	Transformer Loading Report submitted to Council Structures for noting
To facilitate access to energy sources supplied to all residents of Emalahleni Municipality by June 2019	Number of households electrified	1_5_5.1_P126	256 Households electrified in Ward 7 by 30 June 2019	3%	Quarterly reports on construction of Indwe park, Completion Certificate	Procurement of service provider facilitated
To facilitate provision of human settlements by relevant	Percentage of compliant building plans submitted,	1_8_8.1_P025	100% building plans received, processed	3%	Quarterly Report on received, processed	100% building plans received, processed

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Sector departments in compliance with standards of building controls of ELM by June 2019	processed and approved	and approved by 30 June 2019	d and approved building plans	and approved	and approved	and approved	and approved
To facilitate provision of human settlements by relevant sector departments in compliance with standards of building controls of ELM by June 2019	Percentage of received title deeds applications submitted to the Deeds Office for Approval	1_9_9.1.PO 262s	100% of received title deeds applications submitted to the Deeds Office for Approval by 30 June 2019	3%	Register of Title deeds submitted to the Deeds Office	100% of received title deeds applications submitted to the Deeds Office for Approval	100% of received title deeds applications submitted to the Deeds Office for Approval

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	of Human Settlements	and approval by the Department of Human Settlements	approval by the Department of Human Settlements	approval by the Department of Human Settlements	approval by the Department of Human Settlements	approval by the Department of Human Settlements
To ensure the provision of a comprehensive roads infrastructure network by June 2019	Number of km road gravelled	1_10_10.1_P028 2km of Access Road Gravelled in Ward 15 (Emaqwathi ni to Thembelihle ) by 30 June 2019	3%	Progress report on construction of roads; completion certificate	Procurement of service provider for graveling of ward 15 facilitated	Road Designs approved and site establishment monitored
	Number of km of gravel road maintained	1_10_10.3_P033 15 km of gravel road in Wards (05) maintained by 30 June 2019	3%	Progress Report with pictures	4 km of gravel road maintained	4 km of gravel road maintained
	Number of metres of streets paved	1_10_10.2_P032 200m paved in Cacadu by 30 June 2019	3%	Progress Report with pictures	Procurement process for paving material and labour facilitated	Mass Earthworks, base layer construction and 75m of paving completed

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	1_10_10.2_P031	200 meters paved in Indwe by 30 June 2019	3%	Progress Report with pictures	Procurement process for paving material and labour facilitated	Mass Earthworks, base layer construction and 50m of paving completed	Mass Earthwork s, base layer construction on and 75m of paving completed	Mass Earthworks, base layer construction and 50m of paving completed	Earthworks, base layer construction on and 75m of paving completed
To ensure improved infrastructure and access to emerging farmer support programme by June 2019	Number of Shearing sheds constructed	1_11_11.1_P034	1 Shearing shed constructed in Ward 09 by 30 June 2019	3%	Progress Report with pictures	Procurement of service provider facilitated	Procurement of service provider facilitated	Shearing Shed Completed	
To ensure the availability of well-maintained and repaired buildings, amenities and recreational facilities to which the public has full	12.3 Number of Multi-Purpose Centres constructed	1_12_12.3_P128	1 Multi-Purpose Centre constructed in Ward 4 by 30 June 2019	3%	Quarterly Reports on construction, completion on certificate	Procurement of service provider facilitated	Procurement of service provider facilitated	Multi Purpose Centre Lay Out Designs Approved	Site establishment by service provider monitored and Mass Earthworks facilitated

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access by June 2019	12.4 Number of Vehicle Testing Stations constructed	1_12_12.4_P129	1 Vehicle Testing Station constructed in Ward 4 by 30 June 2019	3% Quarter  y Reports, completion certificate	Procurement of service provider facilitated	Procurement of service provider facilitated	Site establishment by service provider monitored	1 Vehicle Testing Station constructed
Number of Sportfields constructed		1_12_12.5_P130	Phase 03 of Lady Sportsfield Constructed by 30 June 2019	3% Quarter  y Reports, Completion certificate	Procurement of service provider facilitated	Procurement of service provider facilitated	Site establishment by service provider monitored	Phase 03 of Lady Sportsfield Constructed
To ensure the availability of well-maintained and repaired buildings, amenities and recreational facilities to which the public has full access by June 2019		1_12_12.5_P131	1 Sportfield in Indwe constructed by 30 June 2019	3% Quarter  y Reports, Completion certificate	Procurement of service provider facilitated	Procurement of service provider facilitated	Site establishment by service provider monitored	1 Sportfield in Indwe constructed

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To ensure availability of office space for municipal employees by June 2019	Percentage of Municipal Staff Offices constructed	1_13_13.1_P037	30% of Municipal Staff Offices in Ward 4 constructed (Foundation ) by 30 June 2019	3%	Quarterly Reports on construction of offices	Site Establishment by service provider monitored	Foundation Filling and Compaction completed	Concrete Floors completed	
To facilitate the development of land in a sustainable manner by June 2019	Number of Land Audit Programmes implemented	1_17_17.3_P132	4 Land Audit Programmes implemented (Rezoning of sites, Identification of unsurveyed sites, Identification of vacant gvt land, identification of municipal land for leasing/disp osal) by 30 June 2019	3%	Quarterly Reports on Land Audit Programmes implemented	1 Land Audit Programmes implemented	1 Land Audit Programmes implemented	1 Land Audit Programmes implemented	1 Land Audit Programmes implemented
	Facilitate Formal Registration of Cacadu	1_17_17.4_P133	Facilitate Formal Registration of Cacadu (Extension 3 and 4) by Deeds Office	3%	Quarterly Reports on Formalisation of Cacadu Extension	Procurement of Service Provider facilitated	Registration of Documents submitted to Appointed	Follow up on submitted Registration Documents and report	

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To ensure correct identification of streets by June 2019	Percentage of Street Name corrected in Cacadu Town	1_18_18.1_P045	by 30 June 2019	100% of Street Name corrected in Cacadu Town by 30 June 2019	3%	Report on corrected street names	Stakeholder engagement conducted
To promote social cohesion during implementation of projects between communities and the municipality by June 2019	Number of community engagement sessions facilitated during project implementation	1_19_19.1_P046	7	Community engagement sessions facilitated during project implementation by 30 June 2019	3%	Quarterly reports on community engagement sessions facilitated	Community engagement session facilitated
To promote an orderly built environment by June 2019	Percentage of land use applications received, processed and approved by AO or CHDM Tribunal	1_20_20.1_P047	100% land use applications received, compliant, processed and approved by AO or CHDM by 30 June 2019	3%	Quarterly Reports on land use applications received, processed and approved by AO or CHDM	100% land use applications received, processed and approved by AO or CHDM	100% land use applications received, processed and approved by AO or CHDM

KPA 2 - LOCAL ECONOMIC DEVELOPMENT =5%

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		REQUIRE D	QUARTER 1 TARGETS	QUARTER 2 TARGETS	QUARTER 3 TARGETS	QUARTER 4 TARGETS
To ensure an effective municipal governance in line with applicable legislation by June 2019	Number of policies, by-laws, strategies and procedures submitted for development, review and approval	3_34_34.1_- P074	policies, by-laws, strategies and procedures submitted for development, review and approval by 30 June 2019	3.3%  List of submitted policies, by-laws, strategies and procedures identified and submitted for development, review and approval for the directorate	Developmen t/R eview Process monitored	Developm ent/Revie w Process monitored
To ensure that the municipality operates free of anticipated risk of maladministration, fraud and corruption by June 2019	Directorate Risk Register implemented	3_36_36.1_- P079	Directorate Risk Register implemented by 30 June 2019	3.3%  Updated Risk Register updated and implemented	Identificati on of DHS Operati onal Risks	Risk Register implemented
To achieve clean administration by June 2019	Submit inputs towards development and implementation of the	3_39_39.1_- P083	Submit inputs towards development and implement the 2017/2018 Audit Action Plan	3.4%  Inputs submitted	Submit inputs towards development of the Audit Action	2017/2018 Audit Action Plan implemented

	Audit Action Plan				Plan for 2017/2018		
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KPA 4 - MUNICIPAL TRANSFORMATION & DEVELOPMENT = 15 %								
STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR	INDICATOR CODE	ANNUAL TARGET	WEIGHT	AUDIT EVIDENCE REQUIRED	REPORT ACHIEVEMENTS – Indicate target met or not met by X (with reference to supporting documentation)	DCS SCO RE 1-5	PANEL SCOR E 1-5
					QUARTER 1 TARGETS	QUARTER 2 TARGETS	QUARTER 3 TARGETS	QUARTER 4 TARGETS
To develop the skills of the workforce by June 2019	Level of Compliance with the PMS Framework Policy and Procedure Manual	4_41_41.1_P085	100% Performance and Accountability Agreements signed and implemented by 30 June 2019	2.5	Quarterly Reports on implementation of signed and implemented Performance Agreements	Q1 Signing of Performance and Accountability Agreement s facilitated	Q2 Formal Reviews facilitated	Q3 Informal Performance Reviews facilitated
To ensure an effective system of municipal Governance in line with applicable by June 2019	Directorate Council Resolution Register updated	4_46_46.3_P093	Directorate Council Resolution Register updated by 30 June 2019	2.5	Minutes and agendas	Directorate Council Resolution Register updated for Quarter 4	Directorate Council Resolution Register updated for Quarter 2	Directorate Council Resolution Register updated for Quarter 3
To ensure an effective system of municipal Governance in	Directorate Council Resolution	4_46_46.3_P093	Directorate Council Resolution Register updated by 30 June 2019	2.5	Minutes and agendas	Directorate Council Resolution Register	Directorate Council Resolution Register	Directorate Council Resolution Register

Line with applicable by June 2019	Register updated					
	Submit Corporate Services inputs towards the development of the IDP	Submit Corporate Services inputs towards the development of the IDP by 30 June 2019	2.5	Council Resolution S, Attendance Registers, IDP & Budget process plan.	Submit Corporate Services reports related to Public Participation	Submit Corporate Services reports related to Public Participation
To ensure a performance driven institutional culture in the municipality by June 2019	Submit inputs towards the development of the 2017/2018 Annual Report	Submit Corporate Services inputs towards the development of the 2017/2018 Annual Report by 30 June 2019	2.5	Corporate Services inputs submitted	Corporate Services inputs submitted towards the development of the 2017/2018 Annual Report	Not Applicable
	Implementation of the Performance Management System Framework, Policy and Procedures	Implementation of Performance Management System Framework by 30 June 2019	2.5	Corporate Services proof of submission	1. Inputs towards the development of Section 46 provided	Mid-year report inputs submitted
						3 <sup>rd</sup> Quarter report inputs submitted

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**KPA 5 - FINANCIAL VIABILITY AND MANAGEMENT = 10 %**

STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR	INDICATOR CODE	ANNUAL TARGET	WEIGHT	AUDIT EVIDENCE REQUIRED	REPORT ACHIEVEMENTS – Indicate target met or not met by X (with reference to supporting documentation)				DCS SCOR E 1-5	PANEL SCOR E 1-5
						QUARTER 1 TARGETS	QUARTER 2 TARGETS	QUARTER 3 TARGETS	QUARTER 4 TARGETS		
Development of comprehensive audit action plan and tightening of internal controls and their implementation inclusive of general controls.	100% submission of Directorate information requested by AG for the 2017/2018 and 2018/2019 audit	5_57_57_2_P113	100% submissi on of Directorate information requested by AG for the 2017/2018 and 2018/2019 audit	3.3	Information requested by AG provided	100% submission of Directorate information requested by AG for the 2017/2018 and 2018/2019 audit	100% submission of Directorate information requested by AG for the 2017/2018 and 2018/2019 audit	100% submission of Directorate information requested by AG for the 2017/2018 and 2018/2019 audit	100% submission of Directorate information requested by AG for the 2017/2018 and 2018/2019 audit		
To improve compliance and adherence to MFMA legislation.	Submit Directorate inputs towards 2017/2018 adjustment budget	5_57_57_4_P115	Submit Directorate inputs towards 2017/2018 adjustment budget	3.4	16/17 adjustment budget	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Implement Directorate Budget	
	Submit Directorate 2018/2019 Budget Needs to BTO	5_57_57_1_P116	Submit Directorate 2018/2019 Budget Needs to BTO	3.3	Council Resolution approving budget	Not Applicable	Provide input to compilation of Budget	Review draft budget in for 2018/2019 financial in line	Prepare final draft estimates for 2018/2019		

		Budget Needs to BTO			for 2018/2019 inputs.	with Directorate inputs.	budget along with Treasury regulations	
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## 2. CORE COMPETENCY REQUIREMENTS FOR THE DIRECTOR: INFRASTRUCTURE DEVELOPMENT AND HUMAN SETTLEMENTS

The ratings attached to this section will impact on the final performance score and will assist in identifying areas of development for inclusion in the Personal Development Plan for addressing developmental gaps

CORE COMPETENCY REQUIREMENT	DESCRIPTION/ DEFINITION	GENERIC STANDARD FOR FULLY EFFECTIVE PERFORMANCE	CHOICE	OBSERVATION COMMENTS	WEIGHT	RATING 1-5
Financial Management	Compiles and manages budgets, controls cash flow, institutes risk management and administers tender procurement processes in accordance with generally recognised financial practices in order to ensure the achievement of strategic objectives of Council	<ul style="list-style-type: none"> <li>• Demonstrate knowledge of general concepts of financial planning, budgeting and forecasting and how they interrelate</li> <li>• Manage and monitor financial risk Continuously look for new opportunities to obtain and save funds Prepare financial reports and guidelines based on prescribed format Understand and weigh up financial implications of propositions Understand, analyse and monitor financial reports Allocate resources to established goals and objectives Align expenditure to cash flow projections Ensure effective utilisation of financial resources Prepare own budget in line with strategic objectives</li> <li>• Seek opportunities to increase personal contribution and level of responsibility Support and respect the individuality of others and recognise the benefits of diversity of ideas and approaches Delegate and empower others to increase their level of responsibility Apply labour and employment legislation and regulations consistently Facilitate team goal setting and problem solving Recognise individuals and teams and provide development feedback in accordance with performance management principles</li> </ul>	Compulsory		15%	
People Management and Empowerment	Manage and encourage people, optimise their outputs and effectively manage relationships in order to achieve organisational goals	<ul style="list-style-type: none"> <li>• Seek opportunities to increase personal contribution and level of responsibility Support and respect the individuality of others and recognise the benefits of diversity of ideas and approaches Delegate and empower others to increase their level of responsibility Apply labour and employment legislation and regulations consistently Facilitate team goal setting and problem solving Recognise individuals and teams and provide development feedback in accordance with performance management principles</li> </ul>	Compulsory		20%	

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		<ul style="list-style-type: none"> <li>• Adhere to internal and national standards with regard to HR practices</li> <li>• Deal with labour matters</li> <li>• Identify competencies required and suitable resources for specific tasks</li> </ul>		
Client Orientation and Customer Focus	Willing and able to deliver services effectively and efficiently in order to put the spirit of customer service (Batho Pele) into practice	<ul style="list-style-type: none"> <li>• Develop clear and implementable service delivery improvement programmes</li> <li>• Identity opportunities to exceed the expectations of customers</li> <li>• Design internal work processes to improve customer service</li> <li>• Add value to the organisation by providing exemplary customer service</li> <li>• Apply customer rights in own work environment</li> </ul>	Compulsory	15%
Change Management	Initiate, support and champion organisational transformation and change in order to successfully implement new initiatives to accelerate service delivery	<ul style="list-style-type: none"> <li>• Perform analysis to determine the impact of changes in the social, political and economic environment</li> <li>• Consult all relevant stakeholders of the need for change</li> <li>• Coach colleagues on how to manage change</li> <li>• Design specific projects to enable change that are aligned to organisational objectives</li> <li>• Volunteer to lead change efforts outside own work team</li> </ul>	Choice	15%
Project and Program Management	Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set objectives	<ul style="list-style-type: none"> <li>• Initiate projects after approval from higher authorities</li> <li>• Understand procedures of program and project management methodology, implications and stakeholder involvement.</li> <li>• Understand and conceptualise the long-term implications of desired project outcomes</li> <li>• Establish broad stakeholder involvement and communicate the project status and key milestones</li> </ul>	Choice	20%
Governance Leadership	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships	<ul style="list-style-type: none"> <li>• Able to link risk initiatives into key institutional objectives and drivers.</li> <li>• Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles</li> <li>• Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives</li> </ul>	Choice	15%

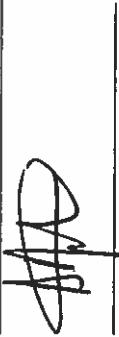
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**PERSONAL DEVELOPMENT PLAN**

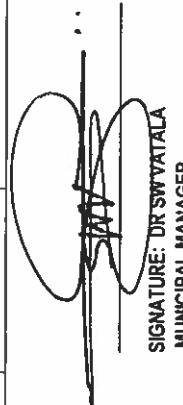
NAME: DABULA NJILO  
EMPLOYEE NUMBER:  
JOB TITLE: DIRECTOR INFRASTRUCTURE DEVELOPMENT AND HUMAN SETTLEMENTS  
DIRECTORATE: INFRASTRUCTURE DEVELOPMENT AND HUMAN SETTLEMENTS

DATE: 1 July 2018

SKILLS / PERFORMANCE GAPS	EXPECTED OUTCOMES	SUGGESTED TRAINING AND/ OR DEVELOPMENT ACTIVITY	SUGGESTED MODE OF DELIVERY	SUGGESTED TIMEFRAMES	WORK OPPORTUNITY CREATED TO PRACTICE SKILL / DEVELOPMENT AREA	SUPPORT PERSON
1. Project Management	Project Management and Knowledge	M.Sc Project Management Qualification for Senior Managers in Local Government	Block Attendance	02 Years	Managerial	Municipal Manager
2. Local Government Competency Levels for Senior Managers		CMPD	Block Attendance	01 Year	Managerial	Municipal Manager



SIGNATURE: D. NJILO  
DIRECTOR: INFRASTRUCTURE DEVELOPMENT AND HUMAN SETTLEMENTS



SIGNATURE: DR SWATATALA  
MUNICIPAL MANAGER